



# **OPERATOR'S MANUAL**

■ EP-2010

■ EP-3010

■ EP-3015

**■** EP-3520



# **CONTENTS**

Important Safety Information	4-5
Component Identification	6
Assembly Instructions	7
Operating Instructions	8
Applying Detergent and General Operating Techniques	9
Shut Down and Clean-Up	10
Storage	10
Troubleshooting	11
Preventative Maintenance	12
Oil Change Record	12
Warranty	

Model Number	
Serial Number	
Date of Purchase The model and serial numbers will be found on a decto the pressure washer. You should record both serial date of purchase and keep in a safe place for future re-	number and

## **INTRODUCTION & IMPORTANT SAFETY INFORMATION**

Thank you for purchasing this Pressure Washer.

We reserve the right to make changes at any time without incurring any obligation.

#### **Owner/User Responsibility:**

The owner and/or user must have an understanding of the manufacturer's operating instructions and warnings before using this pressure washer. Warning information should be emphasized and understood. If the operator is not fluent in English, the manufacturer's instructions and warnings shall be read to and discussed with the operator in the operator's native language by the purchaser/owner, making sure that the operator comprehends its contents.

Owner and/or user must study and maintain for future reference the manufacturers' instructions.

The operator must know how to stop the machine quickly and understand the operation of all controls. Never permit anyone to operate the engine without proper instructions.

This manual should be considered a permanent part of the machine and should remain with it if machine is resold.

When ordering parts, please specify model and serial number. Use only identical replacement parts.

This machine is to be used only by trained operators.

# IMPORTANT SAFETY INFORMATION



WARNING: To reduce the risk of injury, read operating instructions carefully before using.

 Read the owner's manual thoroughly. Failure to follow instructions could cause malfunction of the machine and result in death, serious bodily injury and/or property damage.
 Know how to stop the

machine and bleed pressure quickly. Be thoroughly familiar with the controls.

- 3. Stay alert watch what you are doing.
- 4. All installations must comply with local codes. Contact your electrician, plumber, utility company or the selling distributor for specific details. If your machine is rated 250 volts or less, single phase will be provided with a ground fault circuit interrupter (GFCI). If rated more than 250 volts, or more than single phase this product should only be connected to a power supply receptacle protected by a GFCI.

DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electrocution. Check with a qualified electrician or service personnel if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use any type of adaptor with this product



WARNING: Keep wand, hose, and water spray away from electric wiring or fatal electric shock may result.

 To protect the operator from electrical shock, the machine must be electrically grounded. It is the responsibility of the owner to connect this machine

to a UL grounded receptacle of proper voltage and amperage ratings. Do not spray water on or near electrical components. Do not touch machine with wet hands or while standing in water. Always disconnect power before servicing.



WARNING: Flammable liquids can create fumes which can ignite, causing property damage or severe injury.

WARNING: Risk of explosion — Do not spray flammable liquids.

6. Do not allow acids, caustic or abrasive fluids to pass through the pump.

- 7. Never run pump dry or leave spray gun closed longer than 1-2 minutes.
- 8. Keep operating area clear of all persons.



WARNING: High pressure spray can cause paint chips or other particles to become airborne and fly at high speeds. To avoid personal injury, eye, hand and foot safety devices must be worn.

9. Eye, hand, and foot protection must be worn when using this equipment.

## **IMPORTANT SAFETY INFORMATION**



WARNING: Grip cleaning wand securely with both hands before starting. Failure to do this could result in injury from a whipping wand.



WARNING: High pressure developed by these machines will cause personal injury or equipment damage. Keep clear of nozzle. Use caution when operating. Do not direct discharge stream at people, or severe injury or death will result.

- To reduce the risk of injury, close supervision is necessary when a machine is used near children.
   Do not allow children to operate the pressure washer. This machine must be attended during operation.
- 11. Never make adjustments on machine while in operation.
- 12. Be certain all quick coupler fittings are secured before using pressure washer.



WARNING: Protect machine from freezing.

 To keep machine in best operating conditions, it is important you protect machine from freezing. Failure to protect machine from freezing could cause malfunction of the machine and result in death,

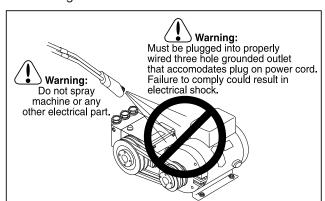
serious bodily injury, and/or property damage. Follow storage instructions specified in this manual.

- 14. Inlet water must be clean fresh water and no hotter then 90°F.
- 15. Manufacturer will not be liable for any changes made to our standard machines or any components not purchased from us.
- 16. The best insurance against an accident is precaution and knowledge of the machine.



WARNING: Be extremely careful when using a ladder, scaffolding or any other relatively unstable location. The cleaning area should have adequate slopes and drainage to reduce the possibility of a fall due to slippery surfaces.

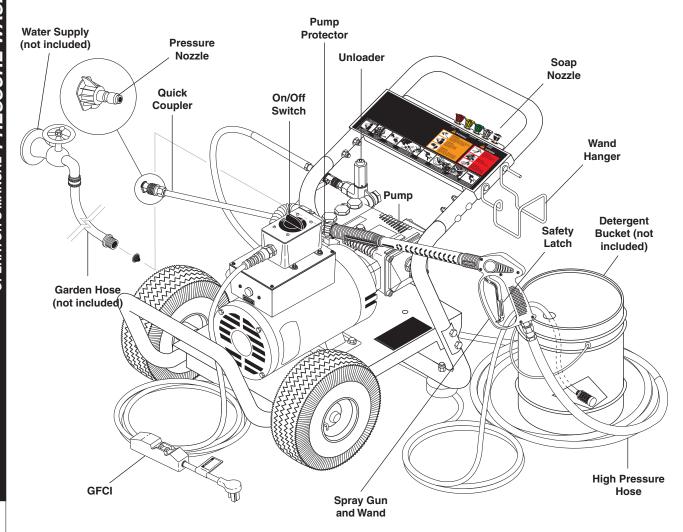
- 17. Do not overreach or stand on unstable support. Keep good footing and balance at all times.
- 18. Do not operate this machine when fatigued or under the influence of alcohol, prescription medications, or drugs.





19. Follow the maintenance instructions specified in the manual.

# **COMPONENT IDENTIFICATION**



**Pump** — Develops high pressure.

**Spray Gun** — Controls the application of water and detergent onto cleaning surface with trigger device. Includes safety latch.

Wand — Must be connected to the spray gun.

**Unloader** — Safety device that relieves pressure when spray gun trigger is closed.

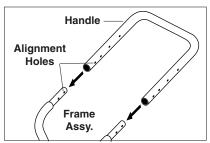
**High Pressure Hose** — Connect one end to water pump discharge nipple and the other end to spray gun.

**Pump Protector** — Cycles fresh cool water through pump when recirculating water reaches 140°F.

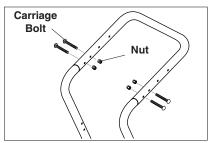
**GFCI** — Ground fault circuit interrupter trips when voltage leaks to ground.

Note: If trigger on spray gun is released for more than 1-2 minutes, water will leak from valve. Warm water will discharge from pump protector onto floor. This system prevents internal pump damage.

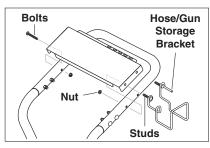
## **ASSEMBLY INSTRUCTIONS**



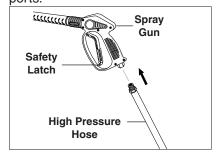
**STEP 1:** Attach the handle to the frame of the pressure washer. **Note:** It may be necessary to move the handle supports from side to side in order to align the handle so it will slide over the frame supports.



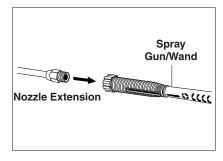
STEP 2: Insert the carriage bolt through the holes from the outside of the unit and attach a nut from the inside of the machine. Tighten nuts.



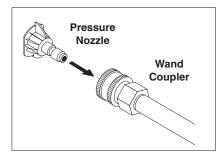
**STEP 3:** Attach the spray gun/hose storage handle, and bracket to handle. Tighten nuts.



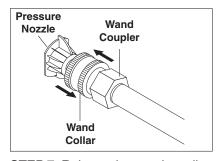
**STEP 4:** Attach the high pressure hose to the spray gun using teflon tape on hose threads.



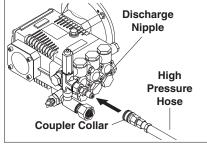
**STEP 5:** Attach nozzle extension to spray gun/wand. Tighten both by hand.



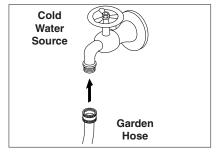
**STEP 6:** Pull the spring-loaded collar of the wand coupler back to insert your choice of pressure nozzle.



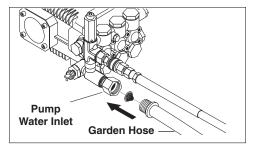
**STEP 7:** Release the coupler collar and push the nozzle until the collar clicks. Pull the nozzle to make sure it is seated properly.



**STEP 8:** Connect the high pressure hose to the pumps discharge nipple. Push coupler collar forward until secure.

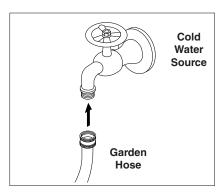


**STEP 9:** Connect garden hose to the cold water source.

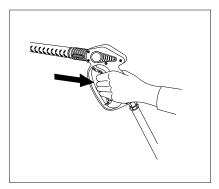


STEP 10: Connect the garden hose to pump water inlet. Inspect inlets. CAUTION: Do not run the pump without water or pump damage will result.

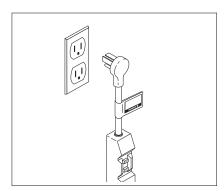
# **OPERATING INSTRUCTIONS**



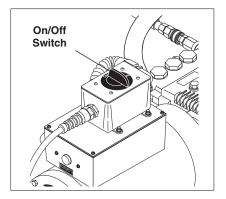
**STEP 1:** Connect garden hose to the cold water source and turn water on completely. Never use hot water.



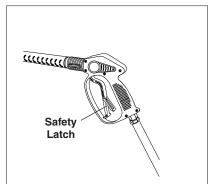
**STEP 2:** Trigger the spray gun to eliminate trapped air then wait for a steady flow of water to emerge from the spray nozzle.



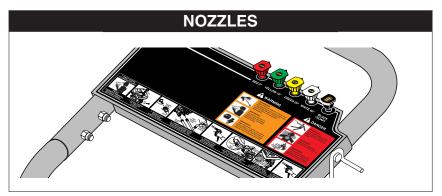
**STEP 3:** Connect to appropriate power supply. Push reset button on GFCI.



**STEP 4:** Turn machine on by turning switch at top of motor.



WARNING! Never replace nozzles without engaging the safety latch on the spray gun trigger.



The five color-coded quick connect nozzles provide a wide array of spray widths from 0° to 40° and are easily accessible when placed in the convenient rubber nozzle holder, which is provided on the front of the machine.

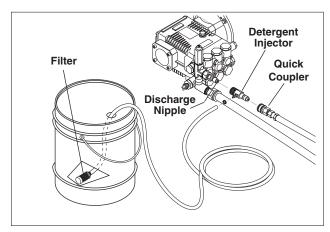
**NOTE:** For a more gentle rinse, select the white 40° or green 25° nozzle. To scour the surface, select the yellow 15° or red 0° nozzle. To apply detergent select the black nozzle.

## **DETERGENTS AND GENERAL OPERATING TECHNIQUES**



WARNING: Some detergents may be harmful if inhaled or ingested, causing severe nausea, fainting or poisoning. The harmful elements may cause property damage or severe injury.

**STEP 1:** Connect detergent injector to discharge nipple on machine. Connect high pressure hose to injector with quick coupler. (Check to make sure locking coupler sleeves are in proper position before applying water pressure).





STEP 2: Use detergent designed specifically for pressure washers. Household detergents could damage the pump. Prepare detergent solution as required by the manufacturer. Fill a container with pressure washer detergent. Place the filter end of detergent suction tube into the detergent container.



**STEP 3:** With safety latch on spray gun engaged, secure black detergent nozzle into quick coupler. **NOTE:** Detergent cannot be applied using a pressure nozzle.

**STEP 4:** With the motor running, pull trigger to operate machine.

Liquid detergent is drawn into the machine and mixed with water. Apply detergent to work area. Do not allow detergent to dry on surface.

IMPORTANT: You must flush the detergent injection system after each use by placing the suction tube into a bucket of clean water, then run the pressure washer in low pressure for 1-2 minutes.

#### THERMAL PUMP PROTECTION

If you run the motor on your pressure washer for 1-2 minutes without pressing the trigger on the spray gun, circulating water in the pump can reach high temperatures. When the water reaches this temperature, the pump protector engages and cools the pump by discharging the warm water onto the ground. This thermal device prevents internal damage to the pump.

#### **CLEANING TIPS**

Pre-rinse cleaning surface with fresh water. Place detergent suction tube directly into cleaning solution and apply to surface at low pressure (for best results, limit your work area to sections approximately 6 feet square and always apply detergent from bottom to top). Allow detergent to remain on surface 1-3 minutes. Do not allow detergent to dry on surface. If surface appears to be drying, simply wet down surface with fresh water. If needed, use brush to remove stubborn dirt. Rinse at high pressure from top to bottom in an even sweeping motion keeping the spray nozzle approximately 1 foot from cleaning surface. Use overlapping strokes as you clean and rinse any surface. For best surface cleaning action spray at a slight angle.

#### **Recommendations:**

- Before cleaning any surface, an inconspicuous area should be cleaned to test spray pattern and distance for maximum cleaning results.
- If painted surfaces are peeling or chipping, use extreme caution as pressure washer may remove the loose paint from the surface.
- Keep the spray nozzle a safe distance from the surface you plan to clean. High pressure wash a small area, then check the surface for damage. If no damage is found, continue to pressure washing.

#### A CAUTION - Never use:

- Bleach, chlorine products, other corrosive chemicals
- Liquids containing solvents (i.e., paint thinners, gasoline, oils)
- Tri-sodium phosphate products
- · Ammonia products
- Acid-based products

These chemicals will harm the machine and will damage the surface being cleaned.

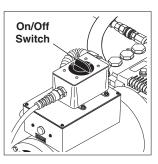
#### RINSING

It will take a few seconds for the detergent to clear. Apply safety latch to spray gun. Remove black soap nozzle from the quick coupler. Select and install the desired high pressure nozzle. **NOTE:** You can also stop detergent from flowing by simply removing detergent siphon tube from bottle.

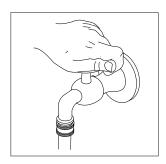
## SHUTTING DOWN AND CLEAN-UP



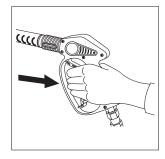
STEP 1: Remove detergent suction tube from container and insert into one gallon of fresh water. Slide nozzle forward for low pressure or use black detergent nozzle. Pull trigger on spray gun and siphon fresh clean water for one minute.



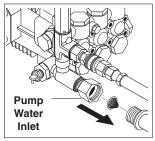
**STEP 2:** Turn off machine by turning switch to "OFF" switch.



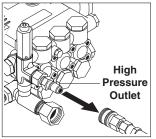
**STEP 3:** Turn off water supply.



**STEP 4:** Press trigger to release water pressure.



**STEP 5:** Disconnect the garden hose from the water inlet on the machine.



**STEP 6:** Disconnect the high pressure hose from the discharge nipple.



**STEP 7:** Engage the spray gun safety lock.

## **STORAGE**

#### **Pump Storage**



CAUTION: Always store your pressure washer in a location where the temperature will not fall below 32°F (0°C). The pump in this machine is susceptible to permanent damage if frozen.

# FREEZE DAMAGE IS NOT COVERED BY WAR-RANTY.

If you must store your pressure washer in a location where the temperature is below 32°F, you can minimize the chance of damage to your machine by draining your machine as follows:

- Stop the pressure washer and detach supply hose and high pressure hose. Squeeze trigger of spray gun to drain all water from the wand and hose.
- 2. Restart pressure washer and let it run briefly (about 5 seconds) until water no longer discharges from the high pressure outlet.

# **TROUBLESHOOTING**

PROBLEM	POSSIBLE CAUSE	SOLUTION
PUMP RUNNING	Pump sucking air	Check water supply and possibility of air seepage.
NORMALLY BUT	Check valves sticking	Check and clean or replace if necessary.
PRESSURE LOW ON INSTALLATION	Unloader valve seat faulty	Check and replace if necessary.
	Nozzle incorrectly sized	Check and replace if necessary.
	Worn piston packing	Check and replace if necessary.
FLUCTUATING	Valves worn	Check and replace if necessary.
PRESSURE	Blockage in valve	Check and replace if necessary.
	Pump sucking air	Check water supply connections.
	Worn piston packing	Check and replace if necessary.
	Insufficient water	Check filter and hose for breakage.
PRESSURE LOW AFTER	Nozzle worn	Check and replace if necessary.
PERIOD OF NORMAL USE	Suction or delivery valves worn	Check and replace if necessary.
03E	Suction or delivery lines blocked	Check and clean if necessary.
	Unloader valve seat worn	Check and replace if necessary.
	Worn piston packing	Check and replace if necessary.
	Water temperature excessive	Reduce to below 160° F.
PUMP NOISY	Air in suction line	Check water supply and connections on suction line.
	Broken or weak suction or delivery valve spring	Check and replace if necessary.
	Foreign matter in valves	Check and clean if necessary.
	Worn bearings	Check and replace if necessary.
	Excessive temperature of water	Reduce to below 160° F.
PRESENCE OF WATER	Oil seal worn	Check and replace if necessary.
IN PUMP OIL	High humidity in air	Check and replace if necessary.
	Piston packing worn	Check and replace if necessary.
WATER DRIPPING FROM	Piston packing worn	Check and replace if necessary.
UNDER PUMP	O-ring plunger retainer worn	Check and replace if necessary.
WATER DRIPPING FROM PUMP PROTECTOR	Water supply pressure too high (over 90 PSI)	Lower water supply pressure using a regulator.
	Spray gun is in the off position for over 5 minutes	Turn machine off if not in use for over 1-2 minutes.
OIL DRIPPING	Oil seal worn	Check and replace if necessary.
EXCESSIVE VIBRATION IN HIGH PRESSURE HOSE	Irregular functioning of the pump valves	Check and replace if necessary.
MOTOR DOES NOT START WHEN SWITCHED ON	Plug not well connected or lack of power supply	Check plug, cable and switch.
WHEN SWITCHING ON THE MACHINE, MOTOR	Main voltage is insufficient, lower than the minimum required	Check to make sure main power supply is adequate.
HUMS BUT DOES NOT RUN	The pump is stuck or frozen	Check by turning the motor manually.
MOTOR STOPS	Tripped thermal overload due to over- heating	Check that main voltage corresponds to the specifications. Wait a few minutes before turning on the machine again by resetting the GFCI cord.

# PREVENTATIVE MAINTENANCE

#### PREVENTATIVE MAINTENANCE

This pressure washer was produced with the best available materials and quality craftsmanship. However, you as the owner have certain responsibilities for the correct care of the equipment. Attention to regular preventative maintenance procedures will assist in preserving the performance of your equipment. Contact your dealer for maintenance. Regular preventative maintenance will add many hours to the life of your pressure washer. Perform maintenance more often under severe conditions.

MAINTENANCE SCHEDULE				
Pump Oil	Inspect	Daily inspect the oil level		
	Change	After first 50 hours, then every 500 hours or annually		
Replace High Press	sure Nozzle	Every 6 months		
Replace Quick Con	nects	Annually		
Clean Water Screer	n/Filter	Weekly		
Replace HP Hose		Annually if there is any sign of wear		
Grease Motor		Every 10,000 hours		

#### **OIL CHANGE RECORD**

Check pump oil and engine oil level before first use of your new pressure washer.

Date Oil Changed Month/Day/Year	Estimated Operating Hours Since Last Oil Change

Estimated Operating Hours Since Last Oil Change



# HOTSY LIMITED NEW PRODUCT WARRANTY PRESSURE WASHERS WHAT THIS WARRANTY COVERS

All Hotsy pressure washers are warranted by Hotsy to the original purchaser to be free from defects in materials and work-manship under normal use, for the periods specified below. This Limited Warranty is subject to the exclusions shown below, is calculated from the date of the original purchase, and applies to the original components only. Any parts replaced under this warranty will assume the remainder of the part's warranty period.

#### SEVENYEAR PARTS AND ONE YEAR LABOR WARRANTY:

Components manufactured by Hotsy, such as frames, handles, top and bottom wraps, float tanks, fuel tanks, belt guards, and internal components on the oil-end of HOTSY manufactured pumps. General, AR, Liberty, Comet and swash and wobble plate pumps have a one year warranty. Heating coils have a five year warranty from date of original machine purchase.

#### ONE YEAR PARTS AND ONE YEAR LABOR WARRANTY:

All other components, excluding normal wear items as described below, will be warranted for one year on parts and labor. Parts and labor warranty on these parts will be for one year regardless of the duration of the original component manufacturer's part warranty.

#### WARRANTY PROVIDED BY OTHER MANUFACTURERS:

Motors, generators, and engines, which are warranted by their respective manufacturers, are serviced through these manufacturers' local authorized service centers. Hotsy is not authorized and has no responsibility to provide warranty service for such components.

#### WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover the following items:

- Normal wear items, such as nozzles, spray guns, discharge hoses, wands, quick couplers, seals, filters, gaskets, O-rings, packings, pistons, pump valve assemblies, strainers, belts, brushes, relief valves, fuses, pump protectors.
- Damage or malfunctions resulting from accidents, abuse, modifications, alterations, incorrect installation, improper servicing, failure to follow manufacturer's maintenance instructions, or use of the equipment beyond its stated usage specifications as contained in the operator's manual.
- 3. Damage due to freezing, chemical deterioration, scale build up, rust, corrosion, or thermal expansion.
- 4. Damage to components from fluctuations in electrical or water supply.
- 5. Normal maintenance service, including adjustments, fuel system cleaning, and clearing of obstructions.
- 6. Transportation to service center, field labor charges, or freight damage.

#### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

In order to obtain warranty service on items warranted by Hotsy, you must return the product to your Authorized Hotsy Distributor, freight prepaid, with proof of purchase, within the applicable warranty period. If the product is permanently installed, you must notify your Authorized Hotsy Distributor of the defect. Your Authorized Hotsy Distributor will file a claim with Hotsy, who must subsequently verify the defect. In most cases, the part must be returned to Hotsy freight prepaid with the claim. For warranty service on components warranted by other manufacturer's, your Authorized Hotsy Distributor can help you obtain warranty service through these manufacturers' local authorized service centers.

#### LIMITATION OF LIABILITY

Hotsy's liability for special, incidental, or consequential damages is expressly disclaimed. In no event shall Hotsy's liability exceed the purchase price of the product in question. Hotsy makes every effort to ensure that all illustrations and specifications are correct, however, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product will actually conform to the illustrations and specifications. Our obligation under this warranty is expressly limited at our option to the replacement or repair at a service facility or factory designated by us, of such part or parts as inspection shall disclose to have neen defective. THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. Hotsy does not authorize any other party, including authorized Hotsy Distributors, to make any representation or promise on behalf of Hotsy, or to modify the terms, conditions, or limitations in any way. It is the buyer's responsibility to ensure that the installation and use of Hotsy products conforms to local codes. While Hotsy attempts to assure that its products meet national codes, it cannot be responsible for how the customer chooses to use or install the product. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

#### **HOTSY**

www.hotsy.com

If you are looking for replacement parts for your Hotsy, please contact your local dealer. You can find a dealer by calling Hotsy at 800-525-1976 or by visiting www.hotsy.com.

